

# FastPrep-96™

## MAINTENANCE CONTRACT



### Tailored solutions for maintaining your FastPrep®

#### Comprehensive service network:

Collection, maintenance and return shipment



#### Preventive maintenance:

Annual, routine maintenance guarantees optimal device performance.



#### Assistance within 24 hours:

Our technicians respond within 1 business day (Monday – Friday).



#### Rental device:

A replacement device is available during maintenance.



#### Custom contract:

Depending on the needs of your laboratory, we offer a custom contract. Contact our sales department to establish your personalized contract.



#### MP Bio Americas

✉ [custserv@mpbio.com](mailto:custserv@mpbio.com)

☎ 1.800.854.0530

#### MP Bio Europe

✉ [custserv.eur@mpbio.com](mailto:custserv.eur@mpbio.com)

☎ 00800.7777.9999

#### MP Bio APAC

✉ [enquiry\\_ap@mpbio.com](mailto:enquiry_ap@mpbio.com)

☎ 65.6775.0008



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## MAINTENANCE CONTRACT



### Individual Matched Service Package

#### PREMIUM

**\$125** /MONTH\*

Annual preventive maintenance ✓

Rental device during repair **FREE**

MP Bio workshop ✓

Discount on spare parts **100%**

Device collection, maintenance, return **FREE**

Corrective maintenance **FREE**  
Max. 3x per year

Response time **24 HR**  
(Mon-Fri)

Cat. No. #116010601

\*Requires 1 full year (12 months) of service.

### Maintain • Fix • Protect

*A reliable guarantee for your device*

- ✓ Exclusive deployment of highly qualified technicians
- ✓ Cost transparency and planning security for your budget
- ✓ Perform your projects with complete peace of mind

**LEARN MORE**

[www.mpbio.com](http://www.mpbio.com)

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